

1 ABSTRACT

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3 A method for providing network management using a remote device. The method may  
4 include receiving an end-user message from an end-user device configured to communicate with  
5 a network management tool and processing the received message to perform a network  
6 management function on at least one network component. The end-user device may include one  
7 of a plurality of wireless devices, and the network management tool is configurable to  
8 communicate with any of the plurality of wireless devices.